



Wilson Energy Assistance Program Guidelines 2019

This assistance program intends to provide supplemental assistance to customers who have sought and/or received assistance from third parties, or to assist with crises arising from a specific utility service. The program pays a portion of a customer's utility costs and is not intended to cover the entire amount of a utility bill. The amount of the assistance varies depending on a variety of factors, including the household's size, income, and utility costs.

1. Applicant must be an active Wilson Energy residential customer.
2. Applicant must provide proof of income and assets, as requested, for all household members who may reside with them.
3. Applicant must be experiencing a utility-related financial crisis.
4. Applicant shall have sought and received, or been denied, assistance from the Department of Social Services.
5. Benefits shall not exceed \$200 per application and \$200 per fiscal year (July 1 – June 30).
6. Applicant shall meet income eligibility if the total household's members' countable income is equal to or less than 150% of the current poverty level.

See the chart below:

Number Eligible In Household	Maximum Countable Income
1	\$1,561
2	\$2,114
3	\$2,666
4	\$3,219
5	\$3,771
6	\$4,324
7	\$4,876
8	\$5,429

(Add \$553 for each additional household member)

7. Assistance must be authorized within 48 hours.

To Schedule an Appointment contact Customer Service at (252) 399-2200.