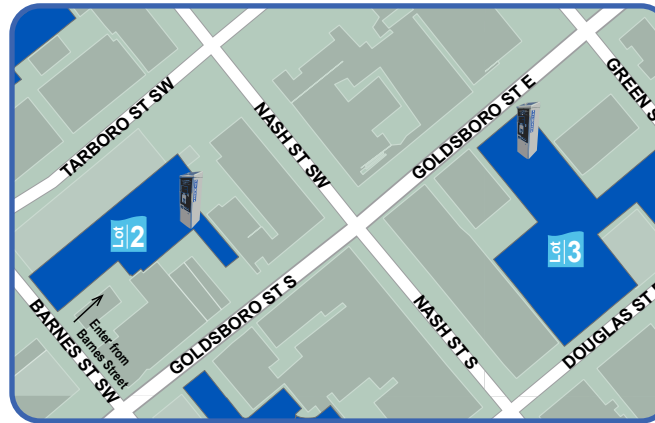


PARKING PAY STATION



A Parking Pay Station replaces traditional parking meters. Patrons now purchase parking time directly at the Pay Station, not at parking meters, by entering their license plate number and depositing payment by either coins, dollar bills, or credit/debit card. They may also pay and manage their parking time with the Pango mobile app, available for download from both Android and Apple devices.



QUESTIONS & FEEDBACK

Sarah Williams-Artis
Parking Manager
252-399-2241
parking@wilsonnc.org
www.WilsonNC.org





FEES



50 cents | 30 minutes



\$1.00 | 1 hour

Reserve two hours at a time with a maximum of four hours.

ENFORCEMENT

Parking Tickets Issued:

Monday – Friday | 7:00 am – 6:00 pm

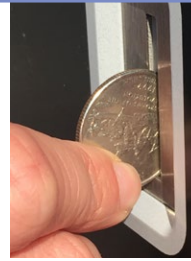
Violations:

\$15/ticket

\$ HOW TO PAY

COINS & DOLLAR BILLS

- Press silver button to wake up the Pay Station
- Enter your license plate number and press confirm
- Insert nickels, dimes, quarters, or dollar bills only
- Use + or – to add time
- Take receipt from chute below



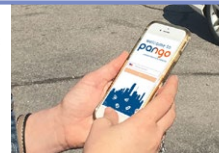
CREDIT CARD

- Press silver button to wake up the Pay Station
- Enter your license plate number and press confirm
- Insert credit card (Discover, Master Card, Visa, or American Express)
- Use + or – to add time
- Take receipt from chute below



MOBILE APP – PANGO

- Download the Pango mobile app
- Upon opening app, enter phone number and select NEXT
- App sends a verification code via text, enter code and check box to accept terms
- Select parking lot #; press the PAY button.
- Add credit card or alternative payment method credentials (Venmo, PayPal)
- Insert license plate number
- Select amount of time you would like to park
- No receipt needed when using Pango. Your license plate number is securely saved in database allowing the Enforcement agent to input your license plate number to check your payment status.



If using the Pango app, you will be notified when your parking time is getting low. Pango allows you to add additional time without having to return to your car.

? FREQUENTLY ASKED QUESTIONS

Where do I get the Pango mobile payment application?

You can get the mobile payment application at your mobile device app store. Search **Pango** and download it.

Do I have to put the receipt on my dashboard?

No, the system uses your license plate number as your payment proof.

Why do I have to use my license plate number?

Your license plate number is used as an identifier to show the enforcement agents who has paid.

How do the enforcement agents know I paid to parked?

The parking kiosk is online and transmits your payment information real-time to the enforcement agent's mobile ticketing device.

Do I have to pay to park Saturdays and Sundays?

No, Saturday and Sunday are free parking.

What if I enter the wrong license plate number?

If you enter the wrong license plate number, keep your payment receipt that shows the time and date you parked. This can be used to show proof of payment if you get a ticket.

What monetary denomination does the kiosk accept?

The parking kiosk takes nickels, dimes, quarters and dollar bills.

Does the parking kiosk give change?

No, you need to use exact change when paying with bills.

How do I pay my parking ticket?

Follow the payment instructions on the ticket. You will be able to pay on-line or through the Pango application.